



## **British Association of Aesthetic Plastic Surgeons (BAAPS) Event Terms and Conditions (2026)**

### **1. Introduction**

**1.1** Please read these Terms and Conditions carefully before completing your booking. Particular attention is drawn to Clause 4.1 (Cancellation by You) and Clause 5 (Liability). We recommend you keep a copy for future reference.

**1.2** These Terms and Conditions, together with any terms stated on the Booking Form (collectively, the “Ticket Terms and Conditions”), govern the agreement between BAAPS (“we”, “us”, or “our”) and the individual or entity completing the booking (“you” or “your”) for attendance at the event, exhibition, conference, or dinner specified in the Booking Form (“Event”), whether in-person or virtual.

**1.3** If you purchase tickets on behalf of other delegates (“Delegates”), you agree to ensure that all such Delegates are bound by and comply with these Ticket Terms and Conditions.

**1.4** In the event of any inconsistency between these Terms and Conditions and the Booking Form, these Ticket Terms and Conditions shall prevail.

**1.5** Any queries regarding the Event or these Terms should be directed to: [secretariat@baaps.org.uk](mailto:secretariat@baaps.org.uk).

### **2. Booking and Payment**

**2.1** Tickets must be purchased online via the relevant Booking Form on our website.

**2.2** You are responsible for ensuring all information submitted on the Booking Form, including contact details and Delegate qualifications, is accurate.

**2.3** Submission of a Booking Form constitutes an offer to attend the Event and is subject to these Ticket Terms and Conditions, to the exclusion of any other terms.

**2.4** Fees (plus VAT where applicable) must be paid via credit/debit card or invoice, as specified on the Booking Form.

**2.5** Where invoiced, payment is due immediately upon receipt. All invoices must be settled in full, and cleared funds received by us, prior to the start of the Event. Failure to clear invoices prior to the Event will result in the automatic cancellation of the booking and refusal of entry.

**2.6** The ticket Fee covers Event entry and specified event materials only; it strictly excludes travel, accommodation, subsistence, insurance, or any other additional costs.

**2.7** Fees must be paid in full, without deductions, withholding, or set-off unless legally required.



### 3. Attendance at the Event

**3.1 Compliance:** While attending the Event, you and your Delegates must comply with:

- All applicable laws, statutory directives, and health and safety regulations;
- All reasonable instructions issued by the Event organisers or venue staff;
- The terms, conditions, and policies of the venue itself;

**For clinical events:** All clinical attendees must be qualified plastic surgeons or trainees registered with the GMC (General Medical Council) or an equivalent international regulatory body. We reserve the right to refuse access or entry to non-medical professionals, or those unable to verify their professional credentials, without liability or refund.

**3.2 Safety and Security:** You are responsible for your own safety and the security of your belongings. You must follow all safety and health protocols enforced at the venue. A breach of these protocols may result in immediate removal from the Event.

**3.3 Photography and Filming:** We may photograph, film, record, or broadcast the Event. Unless you notify us in writing at least 48 hours before the Event (via [secretariat@baaps.org.uk](mailto:secretariat@baaps.org.uk)), you consent to the use of your image, voice, or contribution in such media for promotional, educational, or marketing purposes. Personal data derived from such media will be processed in accordance with our Privacy Policy. Attendees are strictly prohibited from photographing, filming, or recording the Event or its presentations without our prior written approval.

**3.4 Digital Events:** Where an Event (or part thereof) is accessed online via the BAAPS website or a designated third-party platform, you must ensure secure, individual logins are used only by the registered Delegate. Passwords and access links must not be shared. Access to digital content is provided with reasonable care, but continuous availability cannot be guaranteed. You are solely responsible for your own internet access, hardware, and digital setup.

**3.5 Content Use:** All digital and physical content, presentations, and materials provided ("Content") are for internal business or professional educational use only by registered Delegates. Content must not be shared externally, republished, or distributed without our express written permission. You must not use the Content:

- To compete directly or indirectly with our services;
- In breach of intellectual property rights or data protection laws;
- For commercial exploitation or resale; or
- To modify, copy, adapt, or reverse-engineer any part of it.

**3.6 Intellectual Property:** All Content remains our exclusive intellectual property or that of our partners, speakers, or licensors. Content is provided for general informational and educational purposes only and must not be treated as formal professional, medical, or legal advice.

### 4. Amendments, Cancellations, and Postponement

**4.1 Cancellation by You:**

- Cancellations must be submitted in writing to [secretariat@baaps.org.uk](mailto:secretariat@baaps.org.uk).

- Cancellations received 30 days or more before the Event start date will receive a full (100%) refund of the Fee paid.
- Cancellations received between 14 and 29 days before the Event start date will receive a 50% refund of the Fee paid.
- Cancellations received less than 14 days before the Event start date, or non-attendance on the day, are strictly non-refundable.

**4.2 Amendments by Us:** We reserve the right to amend the Event timing, schedule, content, speakers, or venue (provided the new venue is within a reasonable geographical distance) at any time. We further reserve the right to switch an Event from in-person delivery to digital/virtual delivery. Such changes shall be made without liability and shall not entitle you to a refund.

**4.3 Events Outside Our Control (Force Majeure):** We are not liable for cancellations, interruptions, or delays caused by circumstances beyond our reasonable control, including but not limited to natural disasters, strikes, industrial disputes, pandemics, epidemics, government restrictions, venue closures, or critical technology/power failures. In such cases, we will aim to reschedule the Event, and your booking will automatically carry over to the rescheduled date.

**4.4 Other Cancellations:** If we cancel the Event entirely for reasons other than those listed in Clause 4.3, or if we determine you are ineligible to attend under Clause 3.1, we will issue a full refund of the paid Fee. This refund constitutes your sole and exclusive remedy, and we accept no liability for travel, accommodation, or other consequential losses.

## 5. Liability

**5.1** All warranties, conditions, and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from these Terms.

**5.2** Nothing in these Terms limits or excludes our liability for death or personal injury caused by our proven negligence, fraud, fraudulent misrepresentation, or any other liability that cannot be limited by English law.

**5.3** Subject to Clause 5.2, we shall not be liable to you, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for:

- Loss of profit, commercial revenue, business, or opportunity;
- Loss, corruption, or damage to data or digital systems;
- Any indirect, special, consequential, or purely economic loss; or
- Errors, omissions, or delays in Content delivery.

**5.4** Views expressed by speakers, sponsors, or exhibitors are entirely their own. We accept no liability for any advice given or information provided during or as part of the Event.

**5.5** Our total aggregate liability to you in respect of all losses arising under or in connection with the Ticket Terms and Conditions shall be strictly limited to the total amount of the Event Fee actually paid by you.

**5.6** You agree to indemnify and hold us harmless against all claims, losses, costs, liabilities, and expenses arising directly out of a breach of these Terms by you or your Delegates.

**5.7** If you complete a booking on behalf of a company, corporate body, or organisation, both you and that organisation are jointly and severally liable under these Terms.

## **6. Anti-Bribery**

**6.1** Both parties shall comply with all applicable UK anti-bribery legislation, including the Bribery Act 2010.

## **7. Data Protection**

**7.1** We will collect, process, and handle personal data in accordance with current UK data protection legislation and our Privacy Policy. You must share our Privacy Policy with any Delegates whose personal data you provide during the booking process.

**7.2** Anyone completing the Booking Form on behalf of another individual or entity confirms they possess explicit authorisation to do so.

## **8. Miscellaneous**

**8.1 Entire Agreement:** These Terms (alongside our Website Terms and Privacy Policy) represent the full and entire agreement between us, superseding any prior discussions or agreements.

**8.2 Assignment:** We may transfer or assign our rights and obligations under these Terms. You may not assign, transfer, or subcontract your rights or bookings without our prior written consent.

**8.3 Third Parties:** No third party shall have any rights to enforce any part of these Terms under the Contracts (Rights of Third Parties) Act 1999.

**8.4 Waiver:** Any delay or failure by us to exercise a right or remedy does not constitute a waiver of that or any other right or remedy.

**8.5 Severance:** If any court finds a clause or part of a clause in these Terms to be invalid, illegal, or unenforceable, that part shall be deemed deleted, and the remaining provisions shall continue in full force and effect.

## **9. Governing Law and Jurisdiction**

**9.1** These Terms and any dispute or claim arising out of them shall be governed by and construed in accordance with English law.

**9.2** The courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim, except that consumers residing in Scotland or Northern Ireland may alternatively bring proceedings in their local courts.

## **10. Age Restriction**

**10.1** BAAPS Events are corporate and professional educational events. Attendance is strictly restricted to individuals aged 18 and over. Valid photo identification may be required at the

venue. Entry will be refused without a refund if valid ID cannot be provided upon request or if the individual is underage.

**10.2** Events may include the service of alcohol. Legal drinking age restrictions will be strictly enforced in compliance with local licensing laws.

## **11. Code of Conduct**

**11.1** All attendees are expected to conduct themselves in a professional, respectful, and courteous manner throughout the duration of the Event, including associated dinners or social functions. Harassment, discrimination, inappropriate or offensive behaviour, or any actions that disrupt the event or cause discomfort to other participants, staff, speakers, or vendors will not be tolerated.

**11.2** The event organisers reserve the absolute right to take immediate and appropriate action, including but not limited to removing the offender from the Event without a refund, banning them from future events, and reporting the behaviour to their employer, professional regulatory body (such as the GMC), or relevant authorities depending on the nature of the behaviour.

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