

BAXCQC

A BAXENDALE COMPANY

CQC REGISTRATION AND COMPLIANCE SUPPORT

www.baxcqc.co.uk

ABOUT BAXCQC

At BAXCQC, we support the journey through the complexities of CQC registration and ongoing compliance. From documentation to personalised guidance, we guarantee efficiency and peace of mind, ensuring your service meets quality standards.

We stand for clinically led, trusted advice with CQC registration and compliance, whilst being flexible and pragmatic in our approach. We offer high-quality services, bolstered by our knowledge of the industry and expert connections.

ABOUT BAXENDALE

An employee-owned B-Corp with a rich history spanning decades, Baxendale has built a reputation for expert, personable, flexible and cost effective consultancy support for clients in the health and social care sector.

OUR KNOWLEDGE HUB

Read about the latest industry news, best practice and information about the registration process on our BAXCQC Knowledge Hub, curated by our experts!



www.baxcqc.co.uk/knowledge-hub



“Thank you so much for everything, you made the process so smooth and stress free because you were always on top of everything. For once, I did not have to chase anyone and not to worry.”

Private Healthcare Founder August 2025

FOLLOW US

Find out more about our service, how we can help you and the people behind the scenes on our YouTube channel.

We regularly post best practice and other updates on our social media accounts. Give us a follow!



OUR SERVICES

Navigating the CQC Registration process for your clinic or service can be time-consuming and confusing. Our CQC registration and regulatory compliance support allows you to focus on what truly matters – delivering exceptional care to those who rely on you.

For more information about us, head to our website.

BAXCQC REGISTRATION SUPPORT

We provide a smooth journey through the complexities of CQC registration. From documentation to personalised guidance, we guarantee efficiency and peace of mind, ensuring your service meets and exceeds quality standards.

QUALITY COMPLIANCE

Maintaining compliance is an ongoing commitment. Our service keeps you ahead of any regulatory changes, ensuring continuous proactive improvement in care provision.

We offer a self-assessment platform as well as in person and remote support to ensure you are always compliant and ready for a CQC assessment.

INDIVIDUAL SUPPORT

Our team can provide onboarding support to get you set up on the compliance platform and we can take you through the quality statements to support you in your initial self-assessment.

We can also plan half day sessions on a quarterly basis to help you to work towards or maintain your compliance.

POLICIES

Our policy development and update service ensures that your organisation remains fully compliant with the latest legislation and regulations. We provide expert support in developing, reviewing, and updating policies, ensuring they align with regulatory changes and best practice. Additionally, we help interpret policies, making them clear and actionable for your team, so they can be effectively implemented in daily operations.

MOCK INSPECTION

Our mock inspection service involves a site-wide inspection following the same process as an actual inspection. This will include all pre-work and a final report with recommendations and indicative scores.

CQC GROUP TRAINING WORKSHOP

Our CQC Group Training Workshop is designed to provide up to 25 delegates with in-depth education on regulatory compliance, best practices and inspection readiness. Delivered by experts in CQC standards, this interactive session ensures your team is well-equipped to meet compliance requirements.

If you would rather an online webinar, we can do this too and often provide webinars in conjunction with various colleges and institutes.



OUR REGISTRATION SUPPORT SERVICE

LEAVE THE STRESSFUL PART TO US

We offer end to end support throughout the CQC registration process.

See the CQC Registration Journey on the right.



1

Client Applications

As a provider you will need the following:

- CQC countersigned DBS (Registered Manager), non-CQC countersigned DBS (Nominated Individual)
- ICO registration certificate
- Public and employer liability insurance.

2

Develop Policies

Depending on your service and package, we will develop between 20 and 270 policies for the CQC application.

3

CQC Registration

- Provider application
- Registered Manager application
- Nominated Individual application where required.

4

CQC Engagement

The CQC will request information relating to some policies. You have 7 days to respond with up to 50 documents required - you must be ready or we can do the heavy lifting for you.

5

Refining your policies

The CQC will review your documents, then a response will be required, refining and updating documents in line with feedback. Again, you need to respond quickly or we can do it for you.

6

CQC Assessments

There will be assessments for the registered provider, the registered manager plus the Nominated Individual where required.

7

Facility Inspection

The CQC team need to ensure the environment is safe and ready to be operational.

OUR REGISTRATION SUPPORT PACKAGES

Bespoke packages are available and there are no hidden costs in our fees.

Our aim is to support you through to successful registration.

ESSENTIAL

£2,750*

-  Financial Statement
-  CQC Application
-  Essential Policies for Registration (~20)

ADVANCED

£4,500*

-  Financial Statement
-  CQC Application
-  All Policies (~270)
-  Response Management with all Required Documentation
-  Interview Guidance Document

PREMIUM

£5,950*

-  Financial Statement
-  CQC Application
-  All Policies (~270)
-  Response Management with all Required Documentation
-  Engagement and Response Management on your Behalf
-  1:1 Interview Coaching

*All prices exclude VAT

CONFIDENT COMPLIANCE

Imagine a situation where you can have access to ongoing compliance tools so you know that you are always ready for a CQC inspection.

Well, look no more as we have developed an online audit platform with a list of evidence required for each Quality Statement within the 5 Key Questions.

The platform is accessible on any device and takes you through everything you need to make sure you are confident in your CQC readiness.

It is cloud based so you can access your practice from any device connected to the internet and update your evidence and compliance on the go.

- **The annual license fee is £995 per year**
- **It allows a licence owner to add up to 5 other users so tasks can be shared and delegated**
- **Additional consultancy support for onboarding and ongoing support is available.**

Monthly payments are available where required

Dashboard

Welcome to your CQC Self Assessment. Your progress so far:



Well-led

In this section there are 8 Quality Statements

0 have been completed
1 is in progress
7 are still to be completed

[Go to section >](#)



Safe

In this section there are 8 Quality Statements

1 has been completed
4 are in progress
3 are still to be completed

[Go to section >](#)



Responsive

In this section there are 7 Quality Statements

2 have been completed
2 are in progress
3 are still to be completed

[Go to section >](#)



Effective

In this section there are 6 Quality Statements

1 has been completed
2 are in progress
3 are still to be completed

[Go to section >](#)



Caring

In this section there are 5 Quality Statements

1 has been completed
3 are in progress
1 is still to be completed

[Go to section >](#)

Useful tips:

- Areas are categorised by the 5 Key Questions and you must allow yourself time to honestly review these questions and identify your evidence.
- You will be asked to rate if you have all evidence, some evidence or no evidence for each area within the quality statements of each Key Question.
- You should add where the evidence is stored to support you in locating this in the future including when asked by the CQC.
- Using this platform does not guarantee any CQC rating but it will help you to highlight areas you need to concentrate on.
- The platform will provide you with an ongoing plan purely based on what you enter. If you do not have evidence, we strongly recommend you do not mark that section as having evidence.

Well-led

There is an inclusive and positive culture of continuous learning and improvement. This is based on meeting the needs of people who use services and wider communities, and all leaders and staff share this. Leaders proactively support staff and collaborate with partners to deliver care that is safe, integrated, person-centred and sustainable, and to reduce inequalities. There are effective governance and management systems. Information about risks, performance and outcomes is used effectively to improve care.

[Governance, management and sustainability](#)

[Shared Direction and Culture](#)

[Capable, compassionate and inclusive leaders](#)

[Workforce equality, diversity and inclusion](#)

[Freedom to Speak Up](#)

[Partnerships and communities](#)

[Learning, improvement and innovation](#)

[Environmental sustainability - sustainable development](#)

1 Incomplete 5 In Progress 10 Complete

2 Incomplete 1 In Progress 9 Complete

2 Incomplete 4 Complete

1 Incomplete 1 In Progress 6 Complete

4 In Progress 1 Complete

1 Incomplete 2 In Progress

1 Incomplete 1 In Progress 4 Complete

Incomplete

SPEAK TO THE EXPERTS

We're here to help you with the stressful part period of setting up your Practice and ensuring ongoing compliance.

Speak to our Expert team, led by Compliance Expert and BAXCQC General Manager, Tracy Green.



We work with a range of providers including:

- **Surgeons**
- **Aesthetic Clinics**
- **Primary Care Networks**
- **Private GPs**
- **Radiology Services**
- **Chiropractors**
- **Podiatrists**
- **Dentists**
- **Specialist Clinics**

GET IN TOUCH TODAY!

Whatever your CQC needs, let's have an initial conversation to see how we can best match these.



Visit Us

www.baxcqc.co.uk



Email Us

baxcqcteam@baxendale.co.uk



BAXCQC



BAXCQC

“We can't thank you guys enough. You have made the process easy, saved a lot of time and have been extremely responsive



PCN Manager March 2025

BAXCQC MEET OUR TEAM

A BAXENDALE COMPANY



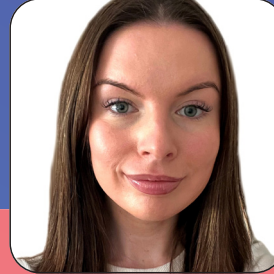
TRACY GREEN
Compliance Expert and
BAXCQC General Manager



JAMES INNES
CQC Improvement Advisor
and Pharmacist



KELSEY PRICE
Senior Consultant



HANNAH WALKER
CQC Client Lead



TRUDY MILLS
Aesthetic Nurse | Executive
Health Consultant |
CQC Specialist



ALEX ARMSTRONG
Consultant Plastic Surgeon



MARK MIKHAIL
Consultant Plastic Surgeon

